## LIMITED WARRANTY ON PRODUCTS MANUFACTURED BY LOUISEVILLE SPECIALTY PRODUCTS INC.

**MSL,** including its affiliated companies, guarantees that the products it manufactures are free from manufacturing defects that would make a product unsuitable for its intended use. The duration of this warranty is limited to ten (10) years from the date of the product's manufacture.

**MSL** commits to refunding or replacing any product with a manufacturing defect ("defective product") subject to the following conditions and restrictions.

## Warranty conditions:

In order for this warranty to apply, any defective product must be left as is, on location, to allow for its assessment by an authorized **MSL** representative. In addition, **MSL** must receive written notification within ten (10) days of the discovery of a defective product in order for this warranty to apply. **MSL** reserves the right to inspect a defective product on location within ten (10) days of receiving any such notice.

This warranty shall be void and of no effect in the event that the product has been modified in any way, combined or factory laminated with other products after purchase, or if the product has not been installed or used in accordance with good practice in the building industry and as per **MSL**'s printed standards and specifications. Furthermore, this warranty does not provide protection against events which are outside of **MSL**'s control, such as abnormal weather conditions, inappropriate storing of products, faulty or otherwise unacceptable installation, improper use of the product, indirect or direct damage caused by any other product. This warranty does not cover aesthetic phenomena, such as wrinkles, discoloration, blisters etc... and does not apply to the normal use of a product.

This warranty replaces and excludes any other conventional or legal warranty applicable to **MSL** products. Within the scope of this warranty, **MSL** commits to replacing or refunding any product with a manufacturing defect, up to its retail price.



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